

Parisha Bhagwatishanker

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EDUCATION

London South Bank University

September 2019 – June 2022

BSc (Hons) Information Technology, First Class Honours

- Recipient of the Highest Achievement Award for outstanding academic performance and commitment to excellence.
- Designed and developed an Academic Networking Web Application for honours project to match university students based on shared interests. Built using HTML/CSS, JavaScript, PHP, MySQL, and Adobe XD for UX/UI design.
- Modelled application using Unified Modelling Language (UML) including use case and class diagrams. Utilised Scrum methodology and Agile software development practices.
- **Relevant Modules:** Developing Applications, Web Technologies, Content Management & Development Frameworks, Big Data & Database Systems, Systems & Cyber Security

EXPERIENCE

Optus Homes Ltd (London, UK)

June 2023 – Present

Technical Coordinator Intern

- Leading an integration project to incorporate third-party services within client applications by executing critical PM functions including planning, documentation, stakeholder communication, progress tracking, testing, and on-time deployment.
- Configured, deployed, and provided ongoing management of multiple client applications.
- Contributed programming expertise to fix identified bugs which enhanced system performance.
- Supported development team by assisting with key initiatives as needed to meet project goals and timelines.
- Performed extensive application testing and quality assurance to identify and resolve software defects proactively.
- Authored and updated documentation for features and internal functionality, ensuring clear and concise information for both internal stakeholders and end-users.

IEUK 2023 (Bright Network)

July 2023

Virtual Internship Program

- Completed the technology-focused virtual internship program consisting of skills development and sector-specific sessions.
- Gained commercial awareness of the technology industry through specialist sessions on topics like cloud architecture and digital service design.
- Completed a mobile app prototype for Lloyds Banking Group's Reboot Hackathon, applying creative problem solving and design thinking.

Plentiful Foods Indian Spice Ltd (London, UK)

June 2021 – April 2023

Website Content Assistant

- Increased website traffic 20% by editing and optimising images using Photoshop to enhance visual quality and elevate website aesthetic.
- Drove 20% efficiency gains by building and managing a comprehensive product database in Excel, ensuring accurate product information was readily accessible.
- Collaborated with developer and owner to align website content with business goals, resulting in improved brand awareness.

- Managed product images, descriptions, and SEO tags in OpenCart CMS to optimise search engine rankings and discoverability.

Sarah Bonnell School (London, UK)

September 2014 – June 2017

Digital Leader – Childnet International

- Educated over 500 students on digital safety through interactive assemblies and workshops, with 90% reporting increased online security knowledge.
- Completed extensive Digital Leader cybersecurity training, earning 100% on the certification exam. Acquired expertise in online threats, social media safety, and promoting positive digital citizenship.
- Developed school-wide e-safety awareness initiatives, including educational materials and events. Boosted parental engagement in digital security discussions by 50%.

East Thames Limited (London, UK)

September 2016 – September 2016

Clerical Assistant

- Utilised typing and word processing skills to accurately maintain error-free databases and tenant information.
- Collaborated with multiple teams across the housing association, resulting in an efficient and well organised workplace.
- Gained hands-on experience with administrative responsibilities including data entry, record keeping, and customer service.
- Entered repair orders into system with 100% accuracy, enabling prompt maintenance.

TECHNICAL SKILLS

- Languages: JavaScript, PHP
- Web Development: HTML, CSS, Bootstrap, Responsive Web Design, Cross-browser Compatibility
- Databases: MySQL, MongoDB
- Tools and Software: Git, GitHub, Photoshop, Adobe XD, Azure, CMS